

Welcome to PaymentBanc

Your provider has chosen to provide you with the most beneficial and convenient payment method available – automatic draft of your monthly payment. Please take a moment to familiarize yourself with the important benefits PaymentBanc offers to you.

Benefits

Convenience

Since your payment will be automatically drafted, you do not have to remember to mail in your monthly payments.

Savings

No envelopes or postage stamps ever have to be located or purchased.

On-time Payments

With today's busy schedules, it's easy to forget your payment. PaymentBanc makes sure your payment is on time, every time, helping to protect your credit score.

On-line Account Monitoring

With PaymentBanc you are able to view your payment history and account details on the Internet through history and account details on the Internet through PaymentBanc's secure web site. If your payment is for qualified medical services, your online statement may be submitted to your Account administrator for reimbursement through your Flexible Spending Account.

Customer Service

You may contact off office with any questions regarding your account at 88-758-0583.

How does PaymentBanc work?

PaymentBanc automatically drafts your monthly payment and remits the payment to your provider. You do not have to remember to make the payment, write the checks, prepare an envelope or use postage.

When will my payments begin?

Your payments begin on the start date indicated on the completed PaymentBanc Payment Plan agreement that will be provided to you by your provider. PaymentBanc will start processing your payments on that date and will continue until each payment has been processed.

Can I make additional payments?

Yes. At times you may want to make an extra payment on your account because you have received a bonus or, perhaps, a tax refund. You can make additional payments to your provider's office. If you plan to pay your account in full, please check with your provider's office to be certain of your balance. PaymentBanc needs seven days notice to stop a scheduled payment.

What happens if a payment fails for some reason?

PaymentBanc will contact you if a payment is missed. There is a \$20 charge each time a payment is missed. We will reprocess your payment, plus the \$20 charge, within two weeks of the missed payment. If you miss two consecutive payments, PaymentBanc will not process payments until arrangements are made by you and/or your provider.

What if my account numbers change?

If you change your bank account or credit card account, you should notify PaymentBanc as soon as possible.

May I obtain a statement of my PaymentBanc account activity?

Yes. Your statement may be obtained on-line at www.paymentbanc.com. PaymentBanc will mail instructions on how to access your account on-line.